



**First Philippine Holdings Corporation
Alternative Dispute Resolution Statement**

The Office of the Corporate Secretary shall address the concerns of stockholders and potential disputes between First Philippine Holdings Corporation (the “Corporation”) and stockholders. As much as possible, to the extent practicable and if so requested by the stockholder, all such disputes will be resolved through alternative disputes resolutions systems which may include mediation, conciliation, neutral evaluation or any combination thereof.

Any dispute, controversy or claim between the Corporation and its stockholders arising from, relating to, or in connection with its Articles of Incorporation or By-Laws, or from intra-corporate relations may be referred to the Office of the Corporate Secretary. Should it remain unresolved, these issues may be referred to and resolved by arbitration as provided under the Philippine Alternative Dispute Resolution Act of 2014. Excluded from coverage are those involving criminal offenses and the interests of third parties.

The arbitration shall be conducted in accordance with the Arbitration Rules of the Philippine Dispute Resolution Center, Inc. of the Philippine Chamber of Commerce and Industry and applicable law, rules and regulations.

As approved by the Corporate Governance Committee.